

Box Office Notice

Please read the statement from the box office staff regarding on-line system below:

A major change this year; we are eliminating the presale option and going with one ticket price. See, 4 or 5 years ago we went with a "pre-sale" price and an at the door price. This was to cut down on the lines on the night of the show. HOWEVER, it was playing havoc on our accounting software, for example 8.00 and 10.00 presale would be 10.00 and 12.00 at the door. The software would mix all the 10's together making it impossible to tell how many presale and how many at the door tickets were sold.

So the plan this year was to drop the presale altogether and make all tickets the same price 8.00 and 10.00 and for the musical 10.00 and 12.00. This was already in the works before we decided to go online. However, our even newer plan is to adjust the on-line ticket price so that even INCLUDING the fee it comes out to the same as at the door prices. For example: tickets are 8 .00 student/senior and 10.00 adult at the door. So online we are making the ticket prices 6.50 and 8.50 so when you add the 1.50 fee it comes out to 8.00 and 10.00.

We are still working on the Bear Booster issue. The current problem is the program will not accept a ticket price of less than \$0.01. So, we are setting the ticket price for bear boosters passes at \$0.01 and just ignore it when you pay. For example: If you purchase 1 BB pass (\$.01) and 1 Student ticket (\$6.50) you the total cost would be \$6.60 + \$1.50 fee making it \$8.01 you will owe \$8.00.

So, if you order at the door or at home the cost would be the same with the exception of the bear booster passes. Our parents overwhelmingly voted that they would be willing to pay the fee for the ability to choose their own seats online. However, we will be offering a Saturday or two that we will allow people to come in and choose their seats for Bear booster passes fee free.

This year we have also abandoned the phone system to anyone but handicapped and special needs. The problem was we did not have the box office staffed all the time so when you called in you left a message, then the box office personnel would call you back and leave a message, then you would call back and so on and so on. So we went to on line or at the door ticket sales which solved a lot of issues. The plus side is you are able to choose exactly where you would like to sit. Plus, if grandma or mom wants to be added later you can just go on line and see if the seats around where you are sitting are still available.

Handicap and Special needs seating can be placed by contacting boxoffice@lz95.org directly with your ticketing needs.

Thank you,
LZHS Drama